

AMENDMENTS

In the Specification

Please amend the specification as follows:

5 Substitute the paragraph starting at page 1, “RELATED APPLICATIONS”, with the following:

 The present application is related to commonly assigned, co-pending U.S. Patent Application Serial No. [~~Attorney Docket No. 10007175-1~~] 09/848,634 entitled, “PROVIDING USER-ACCESSIBLE INFORMATION FROM A CONSUMABLE;” U.S. Patent Application Serial No. 09/480,545, 10 entitled, “REDUNDANT REORDER PREVENTION FOR REPLACEABLE PRINTER COMPONENTS,” filed January 10, 2000, which is a continuation in part of co-pending U.S. Patent Application Serial No. 09/410,989, entitled, “METHOD AND APPARATUS FOR IDENTIFYING A SALES 15 CHANNEL,” filed October 1, 1999, the disclosures of which are hereby incorporated herein by reference.

Substitute the paragraph starting at page 7, line 7, with the following:

 Additionally, in the aforementioned, concurrently-filed, 20 commonly-assigned, copending U.S. Patent Application Serial No. [~~Attorney Docket No. 10007175-1~~] 09/848,634 entitled “PROVIDING USER-ACCESSIBLE INFORMATION FROM A CONSUMABLE,” the disclosure of which is hereby incorporated herein by reference, a consumable is disclosed which incorporates nonvolatile memory to store user-accessible relevant 25 information relating to the consumable.

Substitute the paragraph starting at page 11, line 26, with the following:

FIGURE 5 illustrates an alternative embodiment of the present invention configured to transmit the completed warranty information to a warranty issuer over the Internet. The illustrated system operates similarly to the system
5 described in FIGURE 2. In addition to warranty data 105-1, memory structure 501 on memory 500 includes ~~user~~ use data 501-3 and user responses 501-4 to store the gathered use data and user responses as described above. When a user wishes to perform a warranty service, the user activates warranty fulfillment program 105-2 which takes selected data from any one or more of the data
10 stored in warranty data 105-1, use data 501-3, and user data 501-4 and uses the selected data to complete the warranty requirements. When the warranty requirements have been completed, the completed information is then preferably communicated over Internet 51 to warranty issuer 52 for processing. In this operation, the user preferably does not have to print, mail, or otherwise
15 physically send the completed warranty information to warranty issuer 52.